



WARN #9362

September 19, 2025

Michael Welter, Rapid Response Coordinator
Oregon Dislocated Worker Unit
Oregon HECC – Office of Workforce Investments
3225 25th Street SE
Salem, OR 97302

Mr. Welter:

This notice is being provided in accordance with the Worker Adjustment and Retraining Notification Act regulations to formally inform you that PacificSource will be permanently reducing its workforce, affecting a subset of employees at our Springfield location (555 International Way, Springfield, OR 97477).

The layoff is scheduled to take place on December 31, 2025, and will impact a total of 56 employees. For your reference, a list of the affected positions is enclosed. Please note that impacted employees do not have bumping rights, and these employees are not represented by a union. All impacted employees will be provided notice directly.

Should you have any questions regarding this notice or the anticipated date of the workforce reduction, please feel free to contact me, Stephanie Pimmel, at stephanie.pimmel@pacificsource.com or 541-225-3751.

Sincerely,

Stephanie Pimmel

Stephanie Pimmel
Senior Vice President, Chief People Officer

Enclosure

cc: Mayor Sean VanGordon
City of Springfield
225 Fifth Street
Springfield, OR 97477

Lane Workforce Partnership
1401 Willamette Street #2
Eugene, OR 97401

PacificSource

List of impacted positions, due to PSA discontinuation

Account Executive - PSA
Business Analyst - PSA TPA
Claims Representative I - PSA TPA
Claims Representative II - PSA TPA
Clerk - PSA TPA
Configuration Analyst I - PSA TPA
Configuration Analyst II - PSA TPA
Customer Service Representative PSA TPA
Enrollment and Billing Analyst
PacificSource Administrators (PSA) Manager
PSA - Membership Services Trainer/Rep II
PSA Business Operations Analyst
PSA Claims Representative II / Trainer
PSA COBRA Representative I
PSA COBRA Representative II
PSA Customer Service Team Leader
PSA Customer Service/Trainer/Auditor
PSA Enrollment Representative
PSA Sales and Service Coordinator I
PSA TPA Enrollment and Production Support Team Leader
PSA/TPA Claims Team Leader
PSA-Membership Representative I
PSA-Membership Representative II/Reconciliation Specialist
PSA-Membership Representative III
Team Leader Membership Services - PSA TPA